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Lifetronics Medical Inc.  
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I am writing this letter from Dixon Hall Resource and Support Services for the Out of the Cold Program to express our satisfaction with the NQ 500 HEPA Air Filtration Systems that we recently purchased for the Out of the Cold program, a city wide volunteer, faith based initiative that provides emergency shelter for the homeless and socially isolated in the emergency winter months.

Dixon Hall provides professional support to the Out of the Cold program and has a commitment to ensure the safety of the volunteers who run the programs as well as the guests that seek safe refuge in the various churches and synagogues throughout the City of Toronto.

In attempt to minimize the risk of the spreading of communicable diseases we decided to try the NQ 500 Air filtration system and the results were very *exciting*. Both the volunteers and guests expressed that they found the air to be fresh and contain less odour. Staff found that the quality of air enabled them to be more alert and the guests expressed that they found it easier to wake up in the morning. In addition our initial dust track tests have shown an improvement in air quality.

In addition the service and assistance provided by Lifetronics employee Gerry Kolasser was excellent. Gerry helped educate Dixon Hall about the machines as well as their purpose and features. Gerry provided professional support by referring us to Dr. Michael Gardam to ask questions and raise concerns about the product.

It is our experience that the NQ 500 HEPA Air Filtration unit had a positive impact on the quality of the Out of the Cold sites which in turn provides a safer environment for the volunteers and guests of the program.

Yours truly,

A handwritten signature in black ink, appearing to read 'Scott Mckean', written over a circular stamp or seal.

Scott Mckean  
Program Manager,  
Dixon Hall